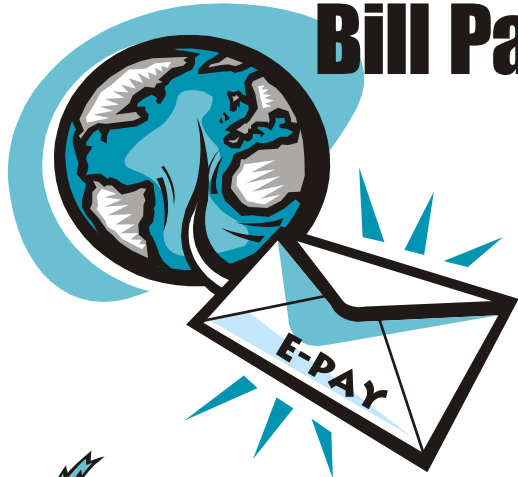


# On-Line Water/Sewer Bill Pay



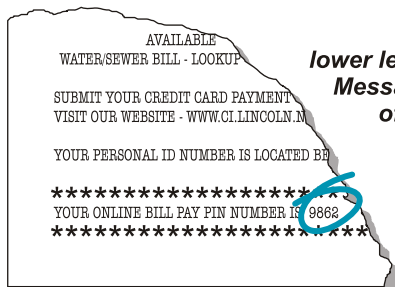
Visit our website at  
[www.ci.lincoln.ne.us](http://www.ci.lincoln.ne.us)



Pay your bill on line



View previous  
billings/water usage



You must use your 4-digit Personal Identification Number (PIN) that is located in the lower left corner, Message Area, of your bill.

You will receive a NEW PIN Number with each bill

There is an e-processing fee of \$2.00, assessed to the cardholder for each payment.



## THIRD PARTY Notification

There may be situations where due to age, health or other reasons, you would like to have someone notified as a third party if your water service becomes subject to termination because of unpaid water bills.

If you desire this service, simply fill out the form below and return it with your water bill to:

Lincoln Water System  
County-City Building  
555 South 10th Street  
Lincoln NE 68508

This form will be kept on file, and if termination of your water service becomes necessary, both you and the person you designated will be notified fifteen days prior to termination.

Should you have questions concerning the Third Party Notice, please call 441-7533.

*Please detach and return with your water bill payment.*

### THIRD PARTY NOTICE

Customer Name \_\_\_\_\_

Service \_\_\_\_\_

Address \_\_\_\_\_

#### Please notify:

Name \_\_\_\_\_

Service \_\_\_\_\_

Address \_\_\_\_\_

City/State/Zip \_\_\_\_\_

Phone \_\_\_\_\_

Signature \_\_\_\_\_

Date \_\_\_\_\_

Designed by CITIZEN INFORMATION CENTER  
& Printed on Recycled Paper 10/2004

# NEW WATER & WASTEWATER RATES



## On-Line Water/Sewer Bill Pay from



## The Convenient Way to Pay Your Water & Sewer Bill



# Water & Wastewater Rates

City of Lincoln  
Public Works & Utilities

## RESIDENTIAL WATER RATES

Residential water bills are determined by an increasing block structure. Under this pricing formula, the more water you use, the higher the price is per unit of water. Traditionally, residential water use has been a major cause of fluctuations between low winter and high summer use. The price structure's intent is to encourage the wise use of water.

Water is sold by the unit. One unit equals 100 cubic feet or 748 gallons. Each water bill indicates how many units of water you purchased in a billing period. Lincoln's rate structure has three price "blocks." While water rates are based on use in a one-month period, most residential customers are billed bi-monthly. To make computing of your bill easier, the chart shows price blocks on a monthly and bi-monthly basis.

Price Blocks	\$0.93/unit	\$1.28/unit	\$1.89/unit
Monthly	1-8 units	next 15 units	all additional units
Bi-monthly	1-16 units	next 30 units	all additional units

For example, to compute a bi-monthly use of 49 units:

16 units	x	\$0.93 =	\$14.88
30 units	x	\$1.28 =	\$38.40
3 units	x	\$1.89 =	\$5.67
49 units			\$58.95*

\* The water and wastewater service charge and wastewater fee must be added in to determine your total bill.

## NON-RESIDENTIAL WATER RATES

A majority of non-residential or business customers use a steady amount of water year round. As a result, the Lincoln Water System can more readily predict their water use and provide for those needs. In addition, non-residential customers provide an economic base which is important to the development of our City. For these reasons a non-residential rate schedule was developed.

There are currently two levels of non-residential users. Customers who used less than 12 million cubic feet the previous calendar year will pay:

Price Blocks	\$0.93/unit	\$1.28/unit
Monthly	1-80 units	all additional units
Bi-monthly	1-160 units	all additional units

Non-residential customers who used more than 12 million cubic feet the previous calendar year are billed according to the high user schedule. On a

calendar year basis, a "base usage" of each high user customer is determined. The base usage is an average of the water usage of each high user customer for the previous three calendar years. The following rates would apply:

\$0.87 per unit for water usage less than base to 5% above base
\$0.91 per unit for water usage 5% - 15% above base
\$0.95 per unit for water usage 15% - 25% above base
\$1.00 per unit for all water usage over 25% above base

## WATER SERVICE CHARGE

The water service charge on your bill covers the cost of accounting, billing, collecting money, meter services, etc. It also represents "an ability to serve" charge. This means that water will be supplied through public water lines large enough to meet the demands of each customer and the needs of a city-wide fire protection system.

Most single family residential customers pay a \$2.95 monthly service charge or \$5.90 on a bi-monthly bill. The size and number of water meters will indicate what the service charge will be.

Residential multi-dwelling customers (two or more living units) will pay a \$1.81 monthly service charge per dwelling unit per month. The size and number of meters, or the number of dwelling units will indicate what the service charge will be.

## WASTEWATER FEE

Unlike your water bill, the wastewater fee for residential customers will not change every billing period. Under this rate system, you pay for only the water sent into the wastewater lines.

To predict how much water you use for domestic purposes, the fee is based on your winter water usage. Water you use for summertime air conditioning, gardening, lawn watering, and other outdoor uses is not included.

**The wastewater rate is based on a flat fee of \$1.205 per unit and is the same for all customers.**

So, if you use 20 units of water during a winter billing period, then your sewer use fee would be \$1.205 times 20, or \$24.10. This fee remains the same even in the summer months when water use normally increases.

Wastewater fees for non-residential users are determined by each month's water use. In addition, some industries pay a surcharge for high-strength waste.

## WASTEWATER SERVICE CHARGE

Like the Water System, the Wastewater System must charge for services like accounting, sewer maintenance, etc. For single family residential customers, the size and number of meters indicate what these charges will be. Most customers will be charged \$1.31 per month or \$2.62 for a bi-monthly billing period.

Residential multi-dwelling customers will pay a \$0.78 monthly service charge per unit. The size and number of meters or the number of dwelling units will indicate what the service charge will be.

## WATER AND WASTEWATER SYSTEMS

The Lincoln Water and Wastewater Systems are utilities and do not receive General Fund tax dollars. The income derived from rates pays for the maintenance and other costs involved in operating the two utility systems. In addition, a portion of this income is invested in Lincoln's future through water and wastewater system improvements.

Please detach and return with your water bill payment.

## Automatic Bank Pay

Save time and money by having your water bill paid via electronic withdrawal.

This saves you time and expense of keeping track of your bill, writing a check, and mailing your payment. You will receive a copy of your water bill from Lincoln Water System.

We now offer Automatic Bank Billing through most financial institutions, including credit unions, savings and loans, and banks.

1. Simply complete the information requested below.
2. Attach a VOIDED check
3. Return it with your water bill.

**In order to begin Automatic Bank Pay your account must be paid in full.**

## Automatic Bank Pay

Name \_\_\_\_\_

Service \_\_\_\_\_

Address \_\_\_\_\_

L.W.S. Account # \_\_\_\_\_

Signature \_\_\_\_\_

Date \_\_\_\_\_



Lincoln Water  
and Wastewater  
Business Office  
441-7551

Third Party Notification  
located on back of brochure